

## Live Better, Drink Less campaign

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# As required by the Alcohol Policy 19 Conference, I/we have signed a disclosure statement and note the following conflict(s) of interest:

None to Declare



## Background

- COVID-19 led to an increase in alcohol misinformation via social media and the internet, at the same time that industry's efforts to have a role in the pandemic response and to continue to sell alcohol, led to changes in policies, an increase in sales and marketing online, and partnerships with governments for the production of hand sanitizers, delivery of tests, vaccines, often associated with alcohol marketing strategies and promotions.
- The lack of health literacy on alcohol related topics is recognized for many years, and traditional
  methods to reach the public are known to be insufficient to lead to significant changes in attitudes and
  behaviors, as they can't compete with the massive alcohol marketing. Ways to improve health literacy
  using digital solutions are needed;
- The pandemic also accelerated the need for a trusted, reliable source of accurate information to the public, to increase their awareness about alcohol effects on health and development.
- PAHO has never developed an awareness campaign and we considered that relying on social media for spreading the ideas of a campaign could reach more people that the usual PSA.

### **ALCOHOL CAMPAIGN**

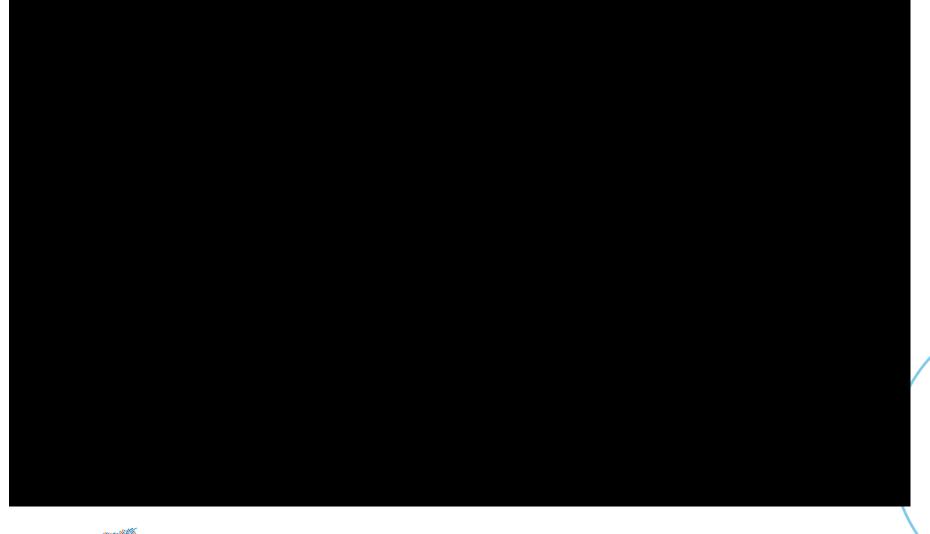
- Marketing company (Rooftop) in charge of the WHO tobacco campaigns, World Health Day, Unicef campaigns
- Same company was a partner on the development of the dialogue conversations of "Pahola"
- Decision made to focus first on harms, given that it would be the first campaign
- Use of social media and paid ads, all assets in 3 languages
- Linked after a week with the launching of Pahola
- Financial support to 5 countries to amplify campaign locally
- Campaign lasted about 2 months







## **Campaign Video**







### **Posters or Billboards**















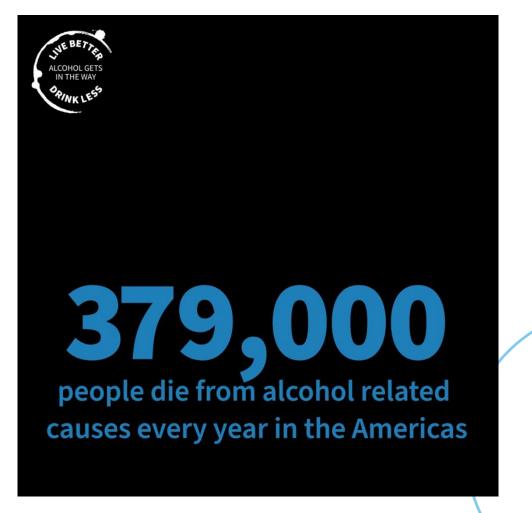




## Social media posts until Dec 2021

Alcohol use affects your health in many ways

and has been linked too...

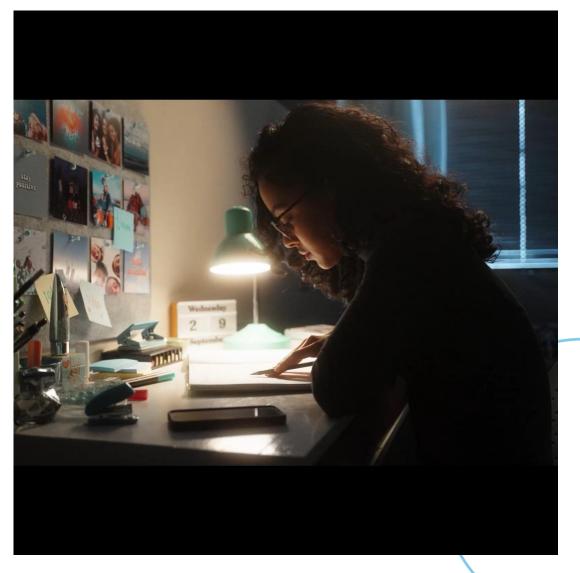






### Social media posts until Dec 2021















### NEW FACT SHEETS ON ALCOHOL •••







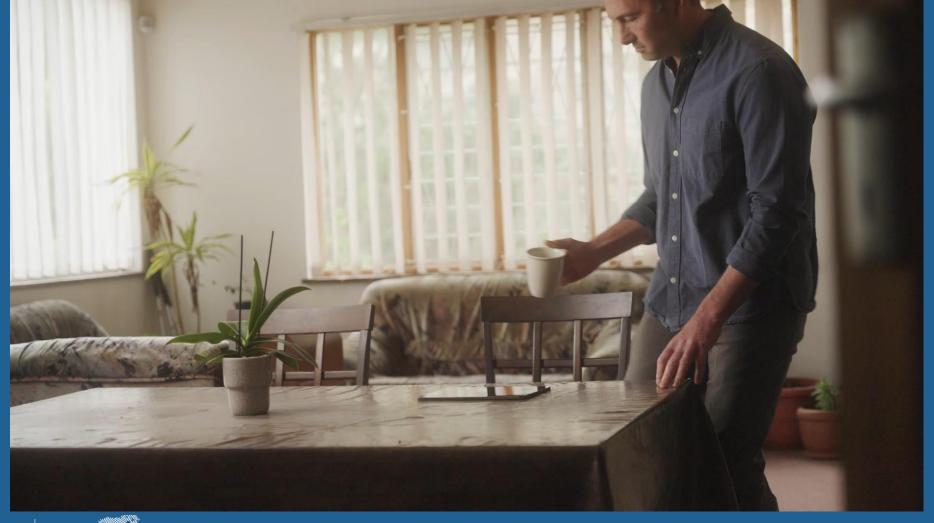






## Pahola, the first digital specialist on health and alcohol use









## #LiveBetterDrinkLess + Pahola — Highlights

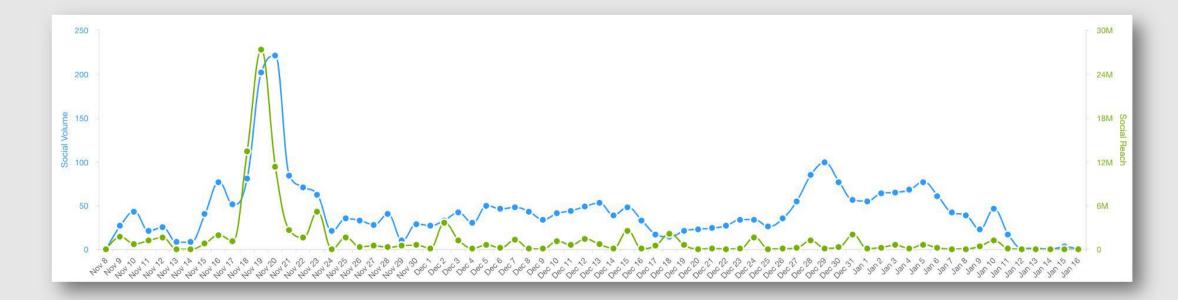
#LiveBetterDrinkLess & Pahola related content was mentioned over 3K times on social media channels & digital outlets in ES, EN & PT — from 8 Nov 2021 to 16 Jan 2022.

115M people were potentially\* reached through #LiveBetterDrinkLess & Pahola related content.

#LiveBetterDrinkLess campaign video was watched over 2.3M times on PAHO's social media channels.

Campaign & Pahola content generated around 43K engagements on PAHO's social media channels.

PAHO directly reached over 5.6M people through campaign & Pahola content.



<sup>\*</sup> This indicates the total number of impressions, i.e. the number of times campaign content is displayed on the social feeds of your audience, no matter if it was clicked, engaged with or not. Important metric because it tracks the ability to get content in front of your intended audience

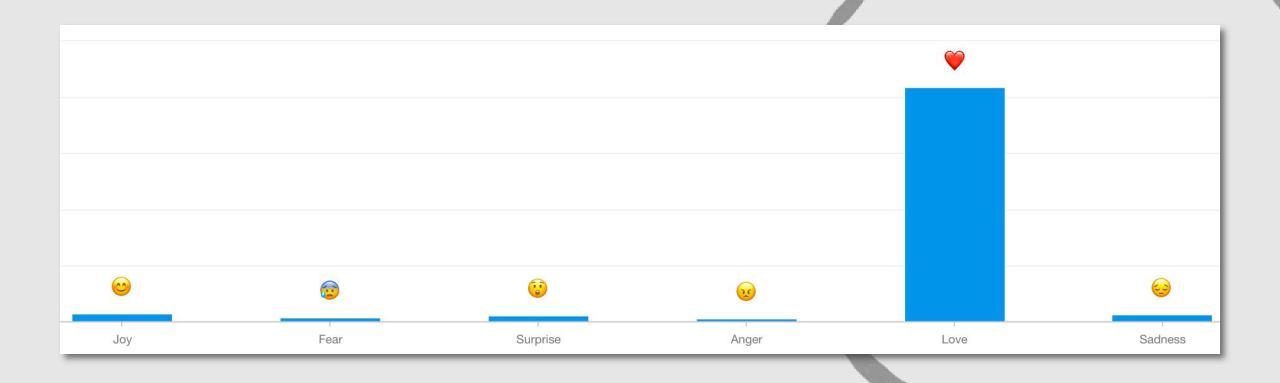
#LiveBetterDrinkLess + Pahola – Mentions Map

#### Top countries

- Colombia
- Mexico
- Argentina
- United States
- Uruguay
- Venezuela
- Brazil



## Emotions associated with #LiveBetterDrinkLess & Pahola



## Most used keywords on #LiveBetterDrinkLess & Pahola posts

```
tácticas de mercadeo
    prolongado de tiempo
                                   digestive problems
      treatment and recov...
                                                         new technologies
                                     first digital healt...
                    digital de salud
                                                        health
                                         uso de alcohol
  riesgo de cirrosis primera especialista
                                                           ways
       alcohol risk
      liver disease consumo de alcohol powerful tools
                                                            alcohol
           stroke
                                  problemas de salud
segunda persona derrame cerebral
                                                 alcohol use último decenio
                           artificial intellig...
      access to informati...
                                                  heart disease
                            principal factor de...
primera trabajadora...
                                                           menores de edad
```



## Top emojis used with campaign messages



### How did #LiveBetterDrinkLess perform on Twitter?

PAHO Twitter channels posted #LiveBetterDrinkLess content 40 times, in Spanish, English and Portuguese.

PAHO tweets directly **reached** 1.6M people

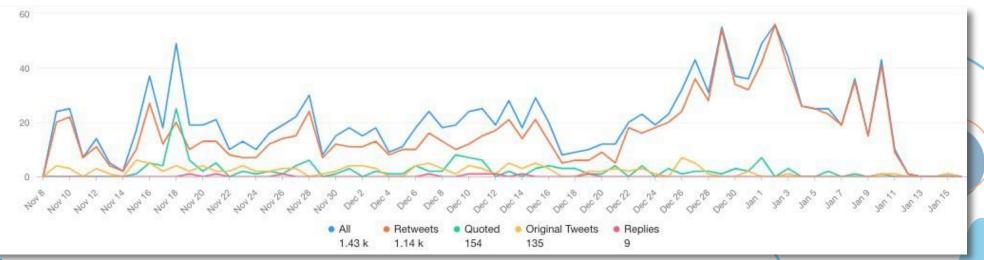
PAHO corporate channel generated over 15K engagements and around 1M video/ animation views through #LiveBetterDrinkLess tweets

Campaign video was watched 790K times.

PAHO's country accounts promoting campaign content include:

@opsomsmexico,
@opsoms\_col,
@opsomsperu









## Top #LiveBetterDrinkLess tweets on PAHO's Twitter channels

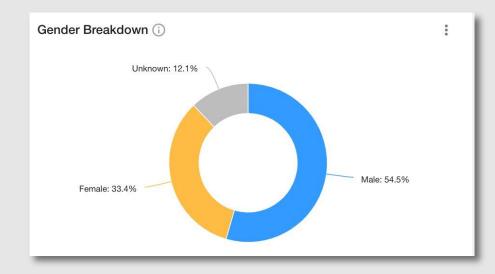


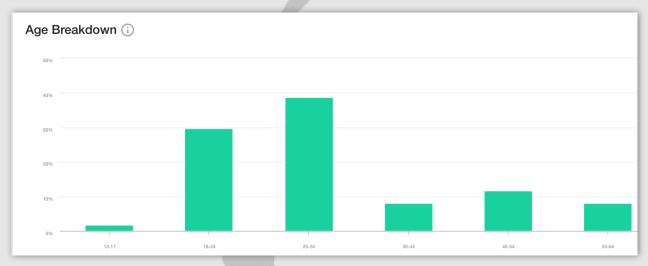






## **Twitter Audience Insights**





### How did #LiveBetterDrinkLess perform on Facebook?

PAHO posted #LiveBetterDrinkLess content more than 25 times on FB.

#LiveBetterDrinkLess posts directly **reached over 1.5M people.** 

#LiveBetterDrinkLess posts generated **5.9K engagements** (likes, comments, shares).

Campaign video was watched 1.3M times.

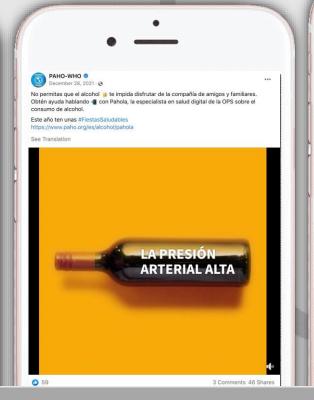


ALCOHOL SE CRUCE
\_\_\_EN TU CAMINO

## Top #LiveBetterDrinkLess posts on PAHO Facebook page









## How did #LiveBetterDrinkLess perform on Instagram?

PAHO posted campaign content **16 times** on IG channel.

#LiveBetterDrinkLess animations generated around **852Kviews**. The posts generated 10.3K engagements (likes and comments).

The campaign video was watched around **246Ktimes**.

#LiveBetterDrinkLess directly reached 920K people.







### The Paid Game

The campaign implemented paid tactics to drive people to PAHOLA's landing pages and to raise awareness around the health and social issues linked with alcohol consumption.

#### Paid components brought the following benefits to the #LiveBetterDrinkLess campaign:

- Highly detailed targeting tactics to reach specific audience groups and intended countries
- Drive audiences to campaign website and Pahola's page to increase engagement
- Increased performance of organic content
- Access to a broad set of analytics and insights







#### The Paid Game – Highlights

Over 60K campaign page & Pahola's landing pages sessions through Facebook & Instagram ads.

Over 177K Pahola's landing pages sessions + 554 "Let Pahola Help You Today" clicks generated by DV360 ads.

107M impressions + 333K clicks through DV360 ads.

1.6M campaign video views generated by ads on Twitter, Facebook & Instagram.

Click-Trough Rate (CTR):

1,06% - Banner DV360 ads 1,42% - FB & IG ads.

6.7M impressions
generated through ads
on Twitter, Facebook &
Instagram.

Top engaged countries: Argentina, Colombia and Venezuela.

### CONCLUSION

- The campaign surpassed all expectations in terms of reaching an audience in the Americas and globally
- All materials are 'timeless' and can continue to be used, freely
- They provide the background for our new campaign for 2022, which will be focused on alcohol policy (SAFER in particular)
- Paid ads made a difference!









## Thank you! Questions?

# PAHO





